PRIVATE LESSONS POLICIES:

Private lessons are offered to children over the age of 4 and adults of all skill levels including those with no swimming experience. Receive one on one instruction with a Certified American Red Cross Water Safety Instructor based on your personal goals. Below are policies regarding private lessons:

- Private lesson requests will be filled on a first-come, first-served basis.
- All Campus Rec policies apply while on the premises. Click on the following link to view those policies. [http://www.sfasu.edu/campusrec/692.asp](http://www.sfasu.edu/campusrec/692.asp)
- Instructors will meet parents and students at the predetermined location at the Rec about 10 minutes before the scheduled lesson time.
- **Family members and guests of private lesson participants are not permitted to use the pools or other facilities before, during or after lessons unless you have purchased a membership to the Rec.**
- In order to promote a healthy learning environment, parents are not allowed to sit or stand on the deck near the lessons. Parents are asked to escort their children to the pool deck to meet the instructors then move to the patio furniture or bleachers to observe lessons. Please do not leave the facility during lessons.
- Lessons begin at the designated time and end at the designated time. Should you be late for the lesson, the lesson will still end at the designated time. Lessons will not be extended past the designated end time due to participant tardiness. Lessons will be cancelled 15 minutes after the designated start time and the lesson will be forfeited if the participant is not present.
- If you must cancel a lesson, please give the instructor at least 24 hour notice of the cancellation. If you are unable to give the instructor 24 hour notice, you risk forfeiting the lesson. Special circumstances will be considered at the discretion of the Aquatics & Safety Coordinator.
- Please encourage your child to use the restroom before lessons. Accidents in the pool can happen. Incidents can include fecal deposits, vomit, etc. Please discuss with your child the importance of getting to the restroom and not using the pool as a restroom. If an accident occurs, the pool will be evacuated until it is safe for the participants to reenter the water and will most likely result in the lessons being cancelled for the rest of the day.
- We understand there will be times when a child is having a difficult day. We would like to resolve any conflicts in a timely manner to avoid any negative effects on the learning environment and to keep your child involved in the lesson. On occasion, it may be necessary to give the child a chance to re-group. Below is the behavior policy:
  - 1st Offense: participant will receive verbal warning from the instructor explaining their inappropriate behavior
  - 2nd Offense: participant will sit out of the lesson for certain amount of time based on the nature of the offense
  - 3rd Offense: participant will be removed from the activity for the remainder of the lesson
- Steps in the behavior policy can be skipped and a participant maybe be sent directly to the Coordinator and parent if the incident is deemed dangerous to the participant or instructor. Campus Recreation has the right to terminate a participant’s registration (without refund) for any child not abiding by the policies set forth by Campus Recreation Learn-to-Swim.