

## *Student Resources*

### **Academic Assistance Resource Center** ([www.sfasu.edu/aarc](http://www.sfasu.edu/aarc))

The Academic Assistance and Resource Center (AARC), is an award-winning program that provides free peer tutoring for many entry-level courses.

AARC offers a number of options for tutoring online including the online writing lab (OWL), Ask a Tutor, and one-on-one appointments. For more information about the availability of resources for distance learners, visit the following webpage: [www.sfasu.edu/aarc/online-resources](http://www.sfasu.edu/aarc/online-resources)

The AARC can be contacted by phone at (936) 468-4108 or by email at [AARC@sfasu.edu](mailto:AARC@sfasu.edu).

### **Center for Career and Professional Development** ([www.sfasu.edu/ccpd/](http://www.sfasu.edu/ccpd/))

The Center for Career and Professional Development (CCPD) exists to empower students and alumni to achieve life-long career success. They fulfill this mission through individualized assistance, diverse career development programs, and collaboration with both internal and external partners concentrated on career goal achievements.

The Center for Career and Professional Development has transitioned most services to a virtual or online delivery method until in person classes resume. For more information about their virtual services, click here: <http://www.sfasu.edu/ccpd/1449.asp>

The Center for Career and Professional Development can be contacted by phone at (936) 468-3305 or by email at [ccpd@sfasu.edu](mailto:ccpd@sfasu.edu).

### **Counseling Services** ([www.sfasu.edu/counselingservices/](http://www.sfasu.edu/counselingservices/))

Counseling Services assists SFA students in overcoming obstacles to their personal and academic goals. Counseling is a free service for all students at SFA. The counselor is the only individual who will have direct access to client files, including information discussed in sessions. Counseling records are not a part of a student's academic record.

Counseling can be arranged in a distance format. This may include web conferencing capabilities such as Zoom (when appropriate) or even via telephone. Students who wish to keep existing appointments with Counseling Services, or who wish to setup a new appointment to speak with a counselor may contact the office.

Counseling Services can be contacted by phone at (936) 468-2401 or by email at [counseling@sfasu.edu](mailto:counseling@sfasu.edu).

**Disability Services** ([www.sfasu.edu/disabilityservices/](http://www.sfasu.edu/disabilityservices/))

Disability Services is committed to providing equal opportunities in higher education to academically qualified students with disabilities who demonstrate a reasonable expectation of college success. The University shares responsibility with the student for modifying campus facilities and programs to meet individual needs. Students with disabilities at Stephen F. Austin State University have access to tools and resources that will assist them in managing the day-to-day activities of college life.

As classes have transitioned to new formats, students are encouraged to work with faculty in their courses to ensure their equitable participation. Disability Services is available to consult and assist as needed.

Disability Services can be contacted by phone at (936) 468-3004 or by email at [disabilityservices@sfasu.edu](mailto:disabilityservices@sfasu.edu).

**Health Services/SFA Health Clinic** ([www.sfasu.edu/healthservices/](http://www.sfasu.edu/healthservices/))

The SFA Health Clinic is an outpatient medical facility offering preventive and medical services to all currently enrolled students. The staff of the clinic is comprised several licensed primary care providers as well as licensed nurses and laboratory personnel. Most services are provided at no charge to the student.

At the present time, the clinic remains open. However, walk-ins are not accepted. If you are experiencing symptoms of respiratory illness, contact the clinic. They may provide specific instructions about how to come to the clinic and where to go once you arrive to minimize the risk of exposing others, or they may give instructions for self-care at home.

The SFA Health Clinic is available for consultation with students who reside outside of the region. This may use web conferencing capabilities such as zoom (when appropriate) or even via telephone. To arrange these consultations, contact the SFA Health Clinic.

The SFA Health Clinic can be contacted by phone at (936) 468-1316 or by email at [healthservices@sfasu.edu](mailto:healthservices@sfasu.edu).

**Library** ([library.sfasu.edu](http://library.sfasu.edu))

Have a question? Ask a Librarian! Steen Library is available 24X7 to answer questions concerning research projects or helping you connect to the right resources to help you be successful. Go to: <https://library.sfasu.edu/help>

**Office of Community Standards**      ([www.sfasu.edu/judicial/](http://www.sfasu.edu/judicial/))

The Office of Community Standards offers students with temporary limiting conditions help in locating services vital to their academic success. The Director of the Office of Community Standards works with a student to determine individual needs and then attempts to package assistance from available resources on campus.

Students missing classes for legitimate reasons other than University-sponsored trips may contact the Office of Community Standards and request an absence notification to be sent to their instructors. These notifications are not excuses. Students requesting an absence notification must provide their name, ID number, date(s) of the absence, reason for the absence, and a contact phone number. As per university policy 6.7, an instructor may determine the nature of satisfactory documentation.

The Office of Community Standards can be contacted by phone at (936) 468-2703 or by email at [SFAjudicial@sfasu.edu](mailto:SFAjudicial@sfasu.edu).

**Office of the Dean of Student Affairs**      ([www.sfasu.edu/universityaffairs/85.asp](http://www.sfasu.edu/universityaffairs/85.asp))

The Office of the Dean of Student Affairs is here to assist students in accessing existing services, connect them to resources in their communities or to help students address issues that fall outside of the scope of our programs and services.

Students may contact the Dean of Student Affairs by phone at (936) 468-7249 or by email at [DOSA@sfasu.edu](mailto:DOSA@sfasu.edu).

**Office of International Programs**      ([www.sfasu.edu/oip/](http://www.sfasu.edu/oip/))

The Office of International Programs (OIP) offers support services to international students in order to maintain the intercultural and international dimensions of the University. The OIP office and its staff offer assistance regarding the following services: health insurance, I-20 information, visas and immigration services, Curricular Practical Training and Optional Practical training. It can also assist with student transportation, housing issues, and scholarship information and awards.

OIP facilitates study abroad opportunities for all SFA students. Many of these have been impacted by the COVID-19 crisis. If you have questions about these opportunities, or need support, contact the office.

The Office of International Programs can be reached by phone at (936) 468-6604 or by email at [international@sfasu.edu](mailto:international@sfasu.edu).

**Office of Multicultural Affairs**      ([www.sfasu.edu/multicultural/](http://www.sfasu.edu/multicultural/))

It is the mission of the Office of Multicultural Affairs (OMA) to create networks of support for students that provide opportunities for meaningful cross-cultural interactions and learning experiences that promote respect for diversity. The office works with student organizations to host cultural celebrations and activities that are fun, educational and that work to enhance our students' abilities to succeed in a global community.

The OMA is hosting a variety of events via Zoom or over social media platforms. To see upcoming events, visit their website at [www.sfasu.edu/multicultural](http://www.sfasu.edu/multicultural).

The Office of Multicultural Affairs can be contacted by phone at (936) 468-1073 or by email at [OMA@sfasu.edu](mailto:OMA@sfasu.edu)

**Office of Financial Aid and Scholarships**      ([www.sfasu.edu/admissions-and-aid](http://www.sfasu.edu/admissions-and-aid))

Stephen F. Austin State University Office of Financial Aid and Scholarships is committed to helping students meet their financial needs. SFA provides students traditional financial assistance in the form of grants, work-study and student loans. SFA participates in several state and federal financial aid programs.

The Office of Financial Aid and Scholarships can be contacted by phone at (936) 468-2403 or by email at [finaid@sfasu.edu](mailto:finaid@sfasu.edu).

**SFA Food Pantry**      ([www.sfasu.edu/studentaffairs/1319.asp](http://www.sfasu.edu/studentaffairs/1319.asp))

The SFA Food Pantry is here to assist students who are experiencing food insecurity during the current situation. Students who are in need of short-term assistance may access the pantry by contacting the Office of the Dean of Student Affairs.

The Office of the Dean of Student Affairs can be reached by phone at (936) 468-7249 or by email at [DOSA@sfasu.edu](mailto:DOSA@sfasu.edu)

**Student Success Center**      ([www.sfasu.edu/studentssuccess](http://www.sfasu.edu/studentssuccess))

The Student Success Center (SSC) assists students by providing services and programs that promote academic success, student persistence, and student retention through graduation. The SSC services include but are not limited to academic advising for undeclared or exploring students, Texas Success Initiative (TSI), student success courses, peer mentoring, first-generation student support, and summer alternative admissions program. The SSC can

be reached Monday-Friday, 8 a.m.-5 p.m. by calling 936-468-5803 or emailing [studentsuccess@sfasu.edu](mailto:studentsuccess@sfasu.edu).

**Testing Services**      ([www.sfasu.edu/ccs/testing/](http://www.sfasu.edu/ccs/testing/))

Testing Services opportunities for students to take placement exams such as the Texas Success Initiative; admission exams for graduate school (i.e. GRE & LSAT), as well as a large variety of certification test.

Many exams have been impacted by the COVID-19 crisis. Watch for guidance regarding specific exams for which you may be registered. If you are uncertain as to whether your upcoming exam has been impacted, contact Testing Services.

Testing Services can be contacted by phone at (936) 468-3958 or by email at [sfatesting@sfasu.edu](mailto:sfatesting@sfasu.edu).

**Veterans Resource Center**      ([www.sfasu.edu/vrc/](http://www.sfasu.edu/vrc/))

The Veterans Resource Center (VRC) serves as a hub for veteran's needs and programming efforts including connections with veteran faculty members and access to veterans' resources provided by the university and outside agencies. While the center is currently closed to the public, services are still available.

The Veterans Resource Center can be reached by phone at (936) 468-6494 or by email at [SFAveterans@sfasu.edu](mailto:SFAveterans@sfasu.edu).