Technology Requirements

All students are required to have access to a laptop or desktop computer for academic and testing purposes. You may view the complete list of technical requirements below for Windows and Mac computers. We do not currently support mobile devices for Examsoft or HESI exams (iPads, Androids, etc). We do not support any computer systems other than Windows or Mac (no Chromebooks, Linux devices, etc). For questions regarding laptop hardware or software, please contact The SFA Help Desk at https://help.sfasu.edu/TDClient/2027/Portal/Home/ or 936-468-HELP.

At all times, the computer should be capable of running the software below or contain the necessary hardware listed. It is the responsibility of the student to ensure that his/her computer has the required software installed upon admission, and it is updated throughout his/her time as a student.

Upon admission, students will attend an orientation session. The orientation for each course provides instructions on how to access each of the software programs used in the DeWitt School of Nursing program.

TECHNOLOGY REQUIREMENTS MAC LAPTOPS/DESKTOPS

- Operating System – OS 10.14 Mojave (or newer)
- Hard Drive – 250 GB hard drive or solid state drive
- RAM – 8 GB
- Battery Life – Minimum of 6 hours required (8 hours recommended).
- High Speed Internet Connection – We require a minimum connection speed of 20 Mbps.
- Safari Browser (free)
- Mozilla Firefox Browser (free)
- Chrome Browser (free)
- Microsoft Office 365 – Is provided to you through your My SFA account. Your Microsoft Office 365 can be installed on up to 5 additional devices.
- SFASU Duo Authentication – You will be required to verify your identity using dual authentication on a mobile device.

- SFASU Jacks Email – You will be required to read your SFASU Jacks email. It is recommended that you access your account daily and connect to a mobile device so you never miss any critical announcements.
- Examsoft Examplify – Software will be provided upon admission. All testing is completed using this software platform.
- Adobe Reader (free)
- Adobe Flash Player (free)
- Anti-Virus Solution – We support Sophos for MAC (free version). There is also a paid version, but this in not required or necessary. We only support Sophos at exams. If you choose to use another anti-virus solution and encounter problems, you will have to contact the vendor or general helpdesk for support.
- Scanning Capabilities – You may use a mobile app (such as Turbo Scan) or visit a store which provides scanning services (such as Fed Ex Office).
- Webcam
- Computer Microphone
- Computer Headset and/or Ear Buds

TECHNOLOGY REQUIREMENTS WINDOWS LAPTOPS/DESKTOPS

- Operating System – Windows 10. We do not support 7 or 8.
- Processor - Intel Core 2 Duo, i3,i5 or i7 processor
- Hard Drive – 250 GB hard drive or solid state drive
- RAM – 8 GB
- Battery Life – Minimum of 6 hours required (8 hours recommended).
- High Speed Internet Connection – We require a minimum connection speed of 20 Mbps.
- Internet Explorer Browser (free)
- Mozilla Firefox Browser (free)
- Chrome Browser (free)
- Edge Browser (for Windows 10 users only) free
- Microsoft Office 365 – Is provided to you through your My SFA account. Your Microsoft Office 365 can be installed on up to 5 additional devices.

- SFASU Duo Authentication – You will be required to verify your identity using dual authentication on a mobile device.
- SFASU Jacks Email – You will be required to read your SFASU Jacks email. It is recommended that you access your account daily and connect to a mobile device so you never miss any critical announcements.
- Examsoft Examplify – Software will be provided upon admission. All testing is completed using this software platform.
- Adobe Reader (free)
- Adobe Flash Player (free)
- Anti-Virus Solution – We only support Windows Defender (Windows 10). Before testing, disable any other anti-virus programs that you may have other than Windows Defender. We do not provide support for any anti-virus solution with exams other than Windows Defender. If you choose to use another anti-virus solution and encounter problems, you will have to contact the vendor or general helpdesk for support.
- Scanning Capabilities – You may use a mobile app (such as Turbo Scan) or visit a store, which provides scanning services (such as Fed Ex Office).
- Webcam
- Computer Microphone
- Computer Headset and/or Ear Buds