Incoming Students FAQ – COVID-19

What is SFA doing to reduce the spread of COVID-19 during move-in?
The Residence Life Department is taking multiple steps to make your experience on campus as safe and exciting as possible when you arrive in August. Here are things we're doing to prepare for your return to campus:

- We're adding more move-in dates and times to reduce the volume of students and families on campus at any given time.
- We're conducting enhanced disinfection of the many high-touch areas within our facilities — like door handles, light switches, handrails, and tables.
- We're continuing our cleaning, sanitizing, and disinfection process as directed by the Centers for Disease Control and Prevention.
- We're evaluating all residential programming to limit group sizes while encouraging involvement and building strong communities.
- We're cooperating with partners across campus to promote social distancing and current health protocols.
- We're limiting the number of people who'll be assisting students during move-in to two helpers.
- We're limiting elevators to one student and up to two helpers at a time.
- We will have a limited number of carts, which will need to be sanitized after each use. If you have a dolly or cart of your own, please bring it, as this will speed up the move-in process.

Do I need to bring any COVID-related items to campus?
We encourage all residents to bring with them:

- Face coverings (re-usable, washable)
- Hand sanitizer, alcohol-based with at least 60% alcohol
- Cleaning supplies (i.e., sanitizing wipes)
- Acetaminophen or ibuprofen
- Thermometer
- If applicable and possible, an extra month supply of any prescription medication
- Any resources needed to complete classwork remotely

What kind of help will be available during move-in?
Due to social distancing guidelines, we will not have volunteers to physically help move your personal belongings.

You can expect to see Hall Directors, Community Assistants, and other Residence Life staff. We’ll be there to welcome you, answer any questions you might have, and support you as you transition to life at SFA.
Are my family and I required to wear face coverings while I move in?
Yes, at this time we ask that all residents, students, faculty, staff, and visitors wear face masks or face coverings that follow the CDC guidelines.

Will students living in double rooms still have roommates?
Yes. You and your roommate will be responsible for keeping your room a clean and healthy environment — similar to your responsibilities at home. We will, however, also be offering private rooms to individuals as they become available. If you wish to be placed on the private room waitlist, please complete the following steps:

- Log into your mySFA account
- Click the “Campus Life” tab
- Click the “Residence Life Services” link
- Log in
- Under the “Fall 2020” heading, click the “Private Room Request” link.

The number of available private rooms will depend on vacant spaces within each individual hall. By submitting this request, you will be added to a waiting list that we will monitor and approve as space allows. We will work diligently to accommodate as many requests as possible, and we will continue to work through the waiting list until it closes at midnight on Aug. 10.

Will there still be opportunities to build community and get involved?
Yes! We are evaluating all residential programming to limit group sizes while still offering plenty of opportunities to build community and get involved.

When will the dining halls be open?
Dining Services will be available to students beginning with dinner, August 13th. To learn more about our options on campus please visit Dining Services.