



# PARKING 101

## Avoiding the most common citations

Citations written on this campus protect the spaces that faculty, staff and students have paid to use. The most common citation issued on campus is for parking in a space without the proper permit. To easily avoid citations, purchase a permit and park where your permit allows, or use the ParkMobile app to utilize short-term pay parking locations (Baker Pattillo Student Center Parking Garage and designated spaces in Lot 21). You can visit Parking Services at [sfasu.edu/parking](https://sfasu.edu/parking) for a current campus parking map and learn how to purchase your parking permit.

## Loading and unloading

Loading zones/docks are intended for the delivery of bulky items that cannot be carried long distances. The operator of a vehicle making deliveries must be actively loading or unloading the vehicle with the flashers engaged, and may not be parked in the loading zone for longer than 15 minutes. When loading/unloading is completed, the vehicle must be relocated to the assigned lot. If the loading/unloading activity will take longer than 15 minutes, contact Parking Services for assistance.

## Auto assistance

Parking Services offers lockout assistance and battery jump starts as a free service to anyone parked on campus. If you lock your keys in your car or your car battery dies, call Parking Services at (936) 468-PARK to have a Parking Services traffic officer render assistance from 7 a.m. to 3 p.m. Monday through Friday.

## Citations and appeals

You can make citation payments or appeal citations through the online parking portal by logging in to mySFA or in person through Student Business Services located on the second floor of the Austin Building. Remember payment is due within 10 calendar days of the citation date. Citations not paid or appealed after 10 calendar days are invoiced to the permit holder; or, if no permit is displayed, the fees are invoiced to the registered vehicle owner.

## Vehicle immobilization or impoundment

Parking Services may immobilize (boot) or impound a person's vehicle when the person and/or vehicle

- has accumulated three or more past due parking citations
- is parked in violation of the terms of a conditional release
- is parked in an ADA space without displaying a state ADA placard or license plate
- is illegally using an ADA permit assigned to another individual
- or is in possession of a lost, stolen, altered or unauthorized permit.

## Reading the signs

Most spaces on campus do not have a sign for that specific space. Typically, signs indicate an area or zone for which the restrictions of that sign apply. Read nearby signs carefully.



**STEPHEN F. AUSTIN  
STATE UNIVERSITY**  
THE UNIVERSITY OF TEXAS SYSTEM

- 🖱️ [sfasu.edu/parking](https://sfasu.edu/parking)
- ✉️ [sfaparking@sfasu.edu](mailto:sfaparking@sfasu.edu)
- ☎️ (936) 468-PARK (7275)