

Suddenlink Contact Information

ITS Tech Support – Maintains cold room connectivity; works with contractor on feed adds/changes to the cold room or wiring closets

Physical Plant (PPD) - Oversees drops and wiring associated with new construction; process work orders for adds/changes to drops

Procurement/Accounts Payable – contacts Suddenlink for adds/changes to drops on account; maintains the purchase order for payment of invoices

Contact Information with Suddenlink

Generally I suggest the following escalation for any issue resolution. Most, if not all, of the numbers listed after Commercial Technical Support are direct cell phone numbers.

- 1. Commercial Technical Support**
1-800-490-9604
- 2. Randy Phillips**
Field Systems Manager
PH: 936-554-0904
- 3. Lucas Dutton (*Contact for Add/Drops*)**
Lucas.Dutton@Suddenlink.com
SFA Account Executive
PH: 512-931-2972
- 4. Jason Coke**
Jason.coke@suddenlink.com
Regional Manager
PH: 979-436-5043
- 5. Regina Swearngen**
Regina.swearngen@suddenlink.com
Regional Director
PH: 903-253-2615
- 6. Steve Tulloh**
Stephen.tulloh@suddenlink.com
Regional Vice President
PH: 806-771-6043